



YMCA BC

AQUATICS

Position: Head Lifeguard

Location: YMCA BC-Kamloops Region
Downtown Location

Schedule: Permanent Part Time, 25
hours/week
Weekends and evenings required

Placement date: TBD

Wage: As per YMCA BC-Kamloops Re-
gion wage grid.

Job Description:

Under the direction of the Aquatics Director, the Head Lifeguard will be responsible for supervising volunteers and lifeguard/instructors. They will be engaged in the delivery of recreation services for people of all ages, needs, and abilities. The successful candidate will demonstrate and promote a personal understanding of and appreciation for the mission, vision and values of YMCA BC-Kamloops Region. This is a permanent part-time position at 25 hours a week—weekends and evenings required.

Major Responsibilities and Abilities:

Performing on-deck lifeguard duties and teaching lessons. Instructing advanced level aquatic instructor and lifeguarding programs, acting as a mentor for staff, ensuring established safety and customer service standards are met. Communicating effectively with staff (aquatic, administration, maintenance) and public fostering a safe and enjoyable aquatic facility. Providing input, organization and supervising special events. Participating in the planning and promoting of aquatic programs. Answering inquiries and handling complaints of participants. Establishing and maintaining effective working relationships with a variety of internal and external contacts. Participating in the selection process for part-time staff. Maintaining program inventory (report cards, first aid log sheets, etc), pool equipment inventory, and first aid supply inventory. Good communication skills, both verbal and written, to co-workers, supervisors, Y staff, and Y members. Performing related duties as assigned.

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Qualifications:

Education: Grade 12

Awards: Current NL-pool; current YMCA Swimming Instructor (YSI) or equivalent (WSI); current Standard First Aid; current CPR-C/AED (current within one year); OFA Level 1 (must be obtained within 3 months of employment)

Two years relevant experience.

YMCA Aqua Fitness Leader certification (or equivalent), Life Saving Instructor (LSI), NLI, WSIT, LSIT would be an asset.

Knowledge & Skills:

- Knowledge in Lifesaving Society standards, policies, principles and program expectations
- Exceptionally sound judgement skills
- Strong ability to work within, and contribute to a collaborative team environment
- The ability to establish and maintain positive working relationships with co-workers, supervisors, Y staff, and Y members
- Excellent communication skills, both verbal and written, to co-workers, supervisors, Y staff and Y members
- Demonstrate excellent interpersonal and conflict-resolution skills. Demonstrate a commitment to customer service
- Considerable knowledge of Red Cross and Lifesaving Society programs, policies, and general pool standards

Competencies:

Commitment to Mission, Vision and Values: Demonstrates and promotes a personal understanding of and appreciation for the mission, vision and values of YMCA of Kamloops.

Service Attitude: Identifies needs and wants of members/participants as priority and responds in an effective and timely manner to enhance every person's Y experience.

Relationship Building: Builds positive interactions both internally and externally to achieve work related goals.

Welcoming: Treats everybody in a friendly and respectful manner. Creates a pleasant, user-friendly atmosphere. Goes out of your way to make people feel at ease and makes an effort to learn the names of staff, volunteers, and patrons.

Quality Focus—Ensures that services criteria for self, staff, and programs are set, reviewed and surpassed regularly to provide excellent service delivery.

Adherence to the YMCA Child Protection Policies and Procedures:

****Please note that a satisfactory criminal reference check must be received prior to starting employment.***

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Application Process:

Please include a photo-copy of all certifications in the application, and a list of three references, at least two of which are professional. In person or by email:

Lynette Urquhart
Director of Aquatics
YMCA BC—Kamloops Region
400 Battle St.
Kamloops, BC V2C 2L7
Or Email: lynette.urquhart@bc.ymca.ca

**Application Deadline:
Until position is filled**

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